

# Errors

## Screen Reader Message

Rarely, a user will mistakenly receive this message:

'You appear to be using a screen reader...'

When in fact, no screen reader is in use. Screen readers like WindowEyes and JAWS are used by visually impaired users to read the screen to them, and ClipMate makes some accomodations for those programs.

There is also a basic screen reader in WindowsXP, called "Navigator". But it shouldn't be running unless you (today) ran it manually.

Mysteriously, on some systems, Windows reports that a screen reader is running, when it isn't. At least ClipMate thinks so. And when it gets like this, the setting won't clear itself. So what you need to do to get rid of the message is to set this registry key to 1:

HKEY\_CURRENT\_USER\Software\Thornsoft\ClipMate7\Preferences\ScreenReaderCheck = 1

You can either use the REGEDIT program (go to the START menu, RUN, then enter REGEDIT.EXE). Then select HKEY\_CURRENT\_USER, and navigate down to the item mentioned above.

Or, See the attached registry patch file (along the right-hand side of the article) - download and double-click to run, and it'll make the patch automatically.

Unique solution ID: #1047

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Last update: 2008-11-25 10:01