

# Problems With Certain Applications

## PaperPort / Out Of Memory

A user once commented:

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When running ClipMate 6 and Paper Port Pro 9 at the same time a conflict occurs on Paper Port whenever Control C is depressed resulting in an out of memory condition. Turning off ClipMate 6 resolves the concern. What should I do?  
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Answer: Resolve the problem by having ClipMate ignore data from PaperPort. Go to Config | Application Profile. Locate the entry for PaperPort in the list on the left. See the formats over on the right. Turn them all OFF. Repeat for any other entries that seem to indicate that they're from PaperPort (Paperport Capture, PaperPort Document, etc... If there are any)

The user then reported that this solved the problem.

Unique solution ID: #1044

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